

Consulting Services

At Fame, we pride ourselves on the knowledge and expertise of our Consulting Team that enables them to provide a variety of valued services to our clients.

Decades of Experience



Trusted Solutions for Higher Education

You can focus on running a school while we take care of eliminating audit findings. Our financial aid consultants help schools tackle common pain points related to managing their operations, streamlining processes, and complying with complex regulations.

Eligibility Services

We can prepare and guide you through the Department of Education's Eligibility processes such as: Initial Eligibility, Recertification; Adding a branch/location, or Title IV Program; changes in Institution name, address or ownership.

Financial Aid Training

Our outstanding training staff provides comprehensive & effective programs that can be designed to meet your institution's needs.

File Review

We can review your student files for compliance with Federal Regulations, validate Verification and review or process R2T4's.


Compliance Support

Our team is only a phone call away to Interpret any Federal Regulations, or to answer any compliance questions you have.

[Request a Consult](#)



CONTACT US HERE

 800-327-5772

 info@fameinc.com



Sally Samuels

Director of Compliance

Sally is one of the country's leading authorities on Federal financial aid administration with more than 43 years of "in the trenches" experience. As a respected Industry leader, she is frequently called upon to speak at School, Accrediting, Regional, and State conferences as well as to act as school liaison during program reviews and compliance audits.



Kris Fuss-Gonzalez

Director of Consulting Services

Kris provides direction to Fame staff and clients in all aspects of financial aid administration. During her more than 35 years with Fame, she has held a variety of management positions in several departments including Direct Loan and Fiscal Services. Kris has represented institutions at program reviews, conducted school site visits and completed ED required reconstructions. Additionally, Kris has served on several focus groups with ED and has a wealth of knowledge in Common Origination and Disbursement (COD) and Title IV regulatory processing.



Ibis Vento Chow

Consulting Services Manager

Ibis Vento joined the higher education industry in 2002 and assists schools in adhering to the federal regulations by conducting compliance file reviews, verification, return of title IV and on-site financial aid process evaluations. In addition, she provides custom financial aid training and presents financial aid sessions at industry conferences.



Julie DiPuccio

Sr. Financial Aid Consultant

Julie has been in the financial aid profession since 1979. During her years with Fame, she has broadened her experience by holding a variety of positions and is currently Fame's Sr. Consulting Representative. In her current role, Julie assists clients with Title IV eligibility, consults on responses to program review and audit findings, provides direction to Fame clients in all aspects of financial aid administration, and provides internal support.



Lynn Borges

Financial Aid Consultant

Lynn began her financial aid career in 1990 and brings school experience along with her extensive FAME software knowledge to her current role as Financial Aid Consultant. Her vast knowledge and understanding of NSLDS make her the resident expert for Enrollment Reporting. Lynn assists clients with verification, return to Title IV calculations, and detailed file reviews. With her commitment and dedication to compliance, she provides guidance to schools in all aspects of Title IV administration.



John Rocha

Financial Aid Consultant

John has worked as a Financial Aid Director as well as a traveling file auditor. His journey began after facing challenges with the financial aid process during his own education. Determined to help adult learners, he entered the field of financial aid. John is passionate about simplifying financial aid and supporting students on their educational journeys.



Ginger Ruback

Financial Aid Consultant

Ginger brings more than 30 years of experience in higher education with a strong commitment to compliance. During that time, she gained experience working with the proprietary and non-profit sectors of managing clock and credit hour Title IV aid programs. With her extensive background, Ginger will be assisting clients in adhering to federal regulations by conducting compliance reviews.